

Manage Your Child's Prescriptions With Norton MyChart

Refills, home delivery, prescription transfers and questions answered

STEP 1

Transfer your child's prescriptions to Norton Pharmacy.

If your child has prescriptions that are filled outside of Norton Pharmacy, you can request to transfer them. If you would like home delivery from Norton Pharmacy, your child's prescriptions must be transferred to Norton Pharmacy first.

- Visit **NortonChildrens.com/RxTransfer** and complete the form with the prescriptions you want to transfer.
- You will receive a message at the email address you provide confirming that your submission was received.
- A Norton Pharmacy team member will contact you to arrange for your child's prescriptions to be filled.

STEP 2

Set up a Norton MyChart account and proxy access.

To manage your child's prescriptions in Norton MyChart, you will need your own Norton MyChart account first and proxy access to your child's account.

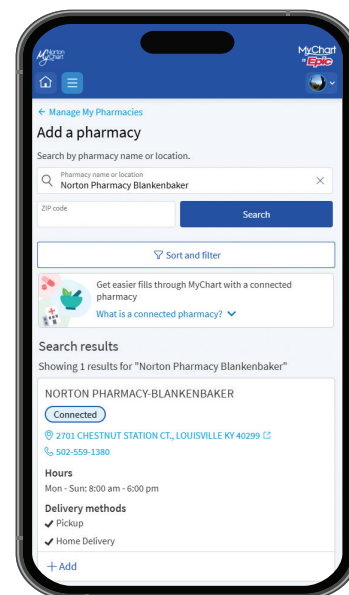
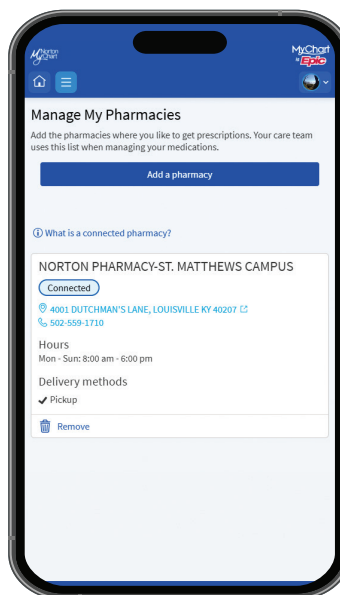
- Download the MyChart app or visit **NortonChildrens.com/MyChart**.
- Select **Sign Up** to create your Norton MyChart account, if you do not already have one.
- Once your account is set up, log in to Norton MyChart.
- Select **Menu**, then **Personalize**.
- Select "Request access to a minor's record."
- Complete the form and submit your request.
- Once proxy access is approved, you can select your child's profile from your Norton MyChart account.

STEP 3

Manage your child's pharmacies in Norton MyChart.

- Log in to Norton MyChart and select your child's profile.
- Select **Menu**, then **Medications**.
- Click the "Go to Manage My Pharmacies" link.
- Click "Add a Pharmacy" and search for your preferred Norton Pharmacy location.
- Remove pharmacies you no longer wish to use.

Adding a preferred pharmacy in Norton MyChart helps ensure new prescriptions are sent where you want them.

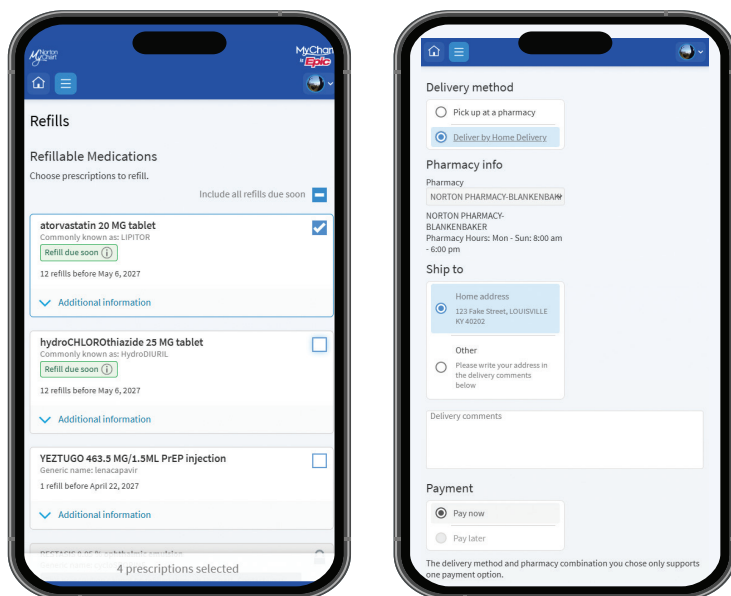


STEP 4

Request refills and set up home delivery.

You can have your child's eligible prescriptions delivered directly to your home in Kentucky or Indiana at no additional cost.

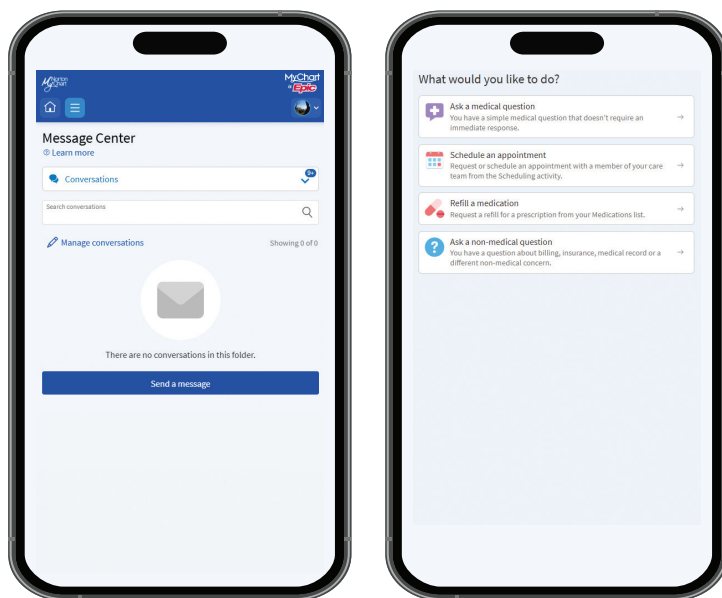
- Open **Norton MyChart** and select your child's profile.
- Select **Menu**, then **Medications**.
- Choose the prescription(s) you would like to refill for pick up or delivery.
- If you would like delivery, select **Home Delivery**. You will see the pharmacy option automatically populate as **Norton Pharmacy – Blankenbaker**. This is because all deliveries are filled from this location.
- Follow the additional steps in Norton MyChart to complete your refill request.



STEP 5

Use Norton MyChart to set up refill reminders and ask prescription questions.

- In Norton MyChart, select your child's profile.
- Select **Menu**, then **Messages**.
- From here, you can select "Refill a medication" or "Ask a medical question" if you have a nonurgent question for your child's care team about a current medication that does not require an additional visit.
- To set up refill reminders, select **Menu** and then **Communication preferences**.
- Be sure your email, text message and push notifications are turned on. Select **Review contact information** to edit your contact methods.



To learn more, visit **NortonChildrens.com/Pharmacy** or scan the QR code.



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